

Content Audit

Tab Descriptions

Tab	Description
Revision history	Documents the changes to the document by version, date, change requester, and who made the update.
Column Definitions	Provides descriptions for the columns for each sheet.
Content Audit (CA - ****)	Provides the content information for site pages, mapped to the appropriate template and modules.
Notes	Comments on document and suggestions for future data point (column) additions.

Column	Description	Example
Page - Level 0	Site Landing Level	SME Site
Page - Level 1	Level 1 within SME Site	Internet
Page - Level 2	Level 2 within SME Site	Business BroadBand
Page - Level 3	Level 3 within SME Site	SingNet Static Broadband
Page - Level 4	Level 4 within SME Site	SingNet Leased Line Access
Content Type	Provides values with which to identify the nature of content, based on its purpose or presence of specific information.	Product Listing
Attribute	Attribute in the content module that requires content. Multiple attributes can be present per module.	Overview
Description	Additional descriptive information of specific element.	"How to increase productivity of your staff and vehicles"
Template	Name of the page template used to provide the framework for the content. Templates were selected from the INFORM 1.0 document.	T10
Module(s)	Name of the content module used in the page template. Multiple modules can be used per page template. Modules were selected from the INFORM 1.0 document.	M1(9)
Duplication/Gap/Other	Indicates if content is duplicated elsewhere, insufficient content exists, element links to another area of website, or other aspect of content should be examined (see notes column for additional detail).	Duplication, Gap, Linkto, Labeling
Effort	Potential level of effort to update and/or migrate content. Options are: High, Medium, and Low.	High
Owner	Name of the individual or organization who owns the content and has final approval.	Product Marketing
Current URL	URL of the current page. When appropriate, the "linkto" link is also given.	
Notes	Any additional information required to create, review, approve, or implement/publish the content.	

IA and Traceability

IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/Gap/Other	Effort	Current URL	Notes
SME Site [Landing Page]					Image Carousel			T10	M12 (9)	Linkto	Low	http://info.[Client].com/sme	
SME Site [Landing Page]					Link List		"I am looking for . . ."	T10	M5 (3)	Linkto	Low	Linkto: Various	
SME Site [Landing Page]					Promo Banner		Business Communications	T10	M1 (3)	Linkto	Low	Linkto: Various	
SME Site [Landing Page]					Promo Banner		Cloud Computing	T10	M1 (3)	Linkto	Low	Linkto: Various	
SME Site [Landing Page]					Promo Banner		Start Your Business	T10	M1 (3)	Linkto	Low	Linkto: Various	
SME Site	Mobile [Landing Page]				Promo Banner		"Exciting Mobile Business Offers"	T10	M1(9)	Linkto	Low	http://info.[Client].com/sme/mobile Linkto: Various	
SME Site	Mobile [Landing Page]				Search Tile	FAQ Search		T10	M6(3)		Low	http://info.[Client].com/sme/mobile	Includes link to "More Support" http://[Client].custhelp.com/
SME Site	Mobile [Landing Page]				Promo Banner		Price Plans	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/mobile Linkto: http://info.[Client].com/sme/mobile/price-plans	
SME Site	Mobile [Landing Page]				Promo Banner		Broadband on Mobile	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/mobile Linkto: http://home.[Client].com/bbmobile/	
SME Site	Mobile [Landing Page]				Promo Banner		Blackberry	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/mobile Linkto: http://info.[Client].com/sme/mobile/blackberry	
SME Site	Mobile [Landing Page]				Promo Banner		Mobile VASes	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/mobile Linkto: http://info.[Client].com/sme/mobile/mobile-vases	
SME Site	Mobile [Landing Page]				Promo Banner		Bright Ideas for Mobile	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile	
SME Site	N/A	Buy Mobile Online [Link from Header Nav only]			[Link]			N/A	N/A	Linkto	Low	Link to: https://smemobile.bizportal.[Client].com/mobile/	Page is only listed in navigation. Link to: https://smemobile.bizportal.[Client].com/mobile/
SME Site	N/A	iPhone 4 [Link from Header Nav only]			[Link]			N/A	N/A	Linkto	Low	Link to: http://info.[Client].com/sme/mobile/price-plans/plans-with-internet-access-on-the-go	Page is only listed in navigation. Link to: https://smemobile.bizportal.[Client].com/price-plans/plans-with-internet-access-on-the-go
SME Site	Mobile	Price Plans			Product Listing	Pick a Plan		T30	M10(9)		Med	http://info.[Client].com/sme/mobile/price-plans	
SME Site	Mobile	Price Plans	Plans with Internet Access On-the-go		Product Information			T30	M1(9), M10(9)	Labeling	High	http://info.[Client].com/sme/mobile/price-plans/plans-with-internet-access-on-the-go	Confusing labeling; links plan only for iPhone.
SME Site	Mobile	Price Plans	Plans with Great Values		Product Information			T30	M1(9)	Gap	Hgh	http://info.[Client].com/sme/mobile/price-plans/Plans-with-Free-Incoming-Calls	Overview tab could highlight benefits more.
SME Site	Mobile	Broadband on Mobile [Links to Microsite]			[Microsite]			N/A	N/A		N/A	Link to: http://home.[Client].com/bbmobile/	See separate tab for content.
SME Site	Mobile	Blackberry			Product Information			T30	M1(9)	Gap	High	http://info.[Client].com/sme/mobile/blackberry	Overview tab could incorporate benefits.
SME Site	Mobile	Mobile VSAs			Product Listing	Solutions		T30	M10(9)		Med	http://info.[Client].com/sme/mobile/mobile-vases	
SME Site	Mobile	Mobile VSAs	BizLive SMS		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/mobile/mobile-vases/bizlivesms	
SME Site	Mobile	Mobile VSAs	Split Billing		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/mobile/mobile-vases/split-billing	

IA and Traceability

								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/Gap/Other	Effort	Current URL	Notes
SME Site	Mobile	Mobile VSAs	PHONESafe		Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/large-enterprise/mobility/total-data-security/phonesafe	Linkto Large Enterprise Page
SME Site	Mobile	Mobile VSAs	Mobile LiveCam		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/mobile/mobile-vases/mobile-livecam	
SME Site	Mobile	Mobile VSAs	Bridge DataRoam		[Microsite]			N/A	N/A	Linkto	Med	Linkto: http://info.[Client].com/roaming/traveling-overseas/data-roaming	Would be optimal if Microsite was converted into same look/feel as rest of SME site.
SME Site	Mobile	Mobile VSAs	Locator		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/mobile/mobile-vases/locator	
SME Site	Mobile	Mobile VSAs	*MAPS		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/mobile/mobile-vases/maps	
SME Site	Mobile	Mobile VSAs	Breaking News		Product Information			T30	M1(9)	Gap	High	http://info.[Client].com/sme/mobile/mobile-vases/breaking-news	Page has formatting problems (tested on Firefox)
SME Site	Mobile	Mobile VSAs	mioTV on Mobile		Product Information			T30	M1(9)	Gap	High	http://info.[Client].com/sme/mobile/mobile-vases/miotv-on-mobile	Page has formatting problems (tested on Firefox)
SME Site	Mobile	Mobile VSAs	BizTalk		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/mobile/mobile-vases/biztalk	
SME Site	Mobile	Mobile VSAs	SMSMore		Product Information			T30	M1(9)	Gap, Labeling	High	http://info.[Client].com/sme/mobile/mobile-vases/smsmore	Label 'How to Apply' is inconsistent - where elsewhere on site this is
SME Site	Mobile	Mobile VSAs	TalkMore		Product Information			T30	M1(9)	Gap, Labeling	High	http://info.[Client].com/sme/mobile/mobile-vases/talkmore	Overview tab could discuss benefits. Label 'How to Apply' is inconsistent - where elsewhere on site this is referred to as 'Sign up'. Is an application process really necessary here?
SME Site	Mobile	Mobile VSAs	v019		Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/mobile/mobile-vases/v019	Terms & Condition Tab links to general T&C as well as those related specifically to VSA - inconsistent with information presented for other products. Also duplication with: http://info.[Client].com/sme/voice-telephony/international-calls/v019
SME Site	Mobile	Mobile VSAs	Broadband on Mobile		[Microsite]			N/A	N/A	Linkto	Med	Linkto: http://home.[Client].com/bbmobile/	See separate tab for content.
SME Site	Mobile	Mobile VSAs	MobileM@il Plus		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/mobile/mobile-vases/mobilemail-plus	
SME Site	Mobile	Mobile VSAs	MobileM@il Exchange		Product Information			T30	M1(9)	Gap	High	http://info.[Client].com/sme/mobile/mobile-vases/mobilemail-exchange	important to SMEs? Clicking on 'Find Out More' takes you to consumer page: http://info.[Client].com/personal/com-communication/mobile/postpaid-plans/vas/messaging/mobilemailexchange
SME Site	Mobile	Bright Ideas for Mobile			Product Listing	Solutions		T30	M10(9)		Med	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile	
SME Site	Mobile	Bright Ideas for Mobile	Fleet and Workforce Visibility Solutions		Product Information		"How to increase productivity of your staff and vehicles"	T30	M1(9)	Labeling, Duplication	High	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/track-and-trace	Neither solution product name nor description is not mentioned on summary page resulting in loss of continuity. URL refers to 'Track and Trace' not "Fleeting and Workforce Visibility Solutions" Product would be difficult to find via general navigation. Duplicates page on myBusiness site: http://saasmarketplace.[Client].com/catalogue/fleet-visibility

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SME Site	Mobile	Bright Ideas for Mobile	Mobile advertising		Product Listing		"How to reach your target audience with precision and cost-efficiency"	T30	M10(9)	Labeling	High	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/mobileadvertising	Refers to Bright Idea #20. Where is the mention of the other 19?
SME Site	Mobile	Bright Ideas for Mobile	Mobile advertising	BizLive SMS	Product Information			T30	M10(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/bizlivesms	Opens new window.
SME Site	Mobile	Bright Ideas for Mobile	Mobile advertising	[Client] Media	[Microsite]			N/A	N/A	Linkto	Low	Linkto: http://www.[Client]imedia.com/how.php#fast	Opens new window.
SME Site	Mobile	Bright Ideas for Mobile	How to Protect Your Business Information		Product Listing	Solutions		T30	M10(9)		Med	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/how-to-protect-your-business-information	Overlap with selected mobile VSA content (Split Billing, PHONESafe, Mobile LiveCam)
SME Site	Mobile	Bright Ideas for Mobile	How to Protect Your Business Information	Split Billing	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/split-billing	
SME Site	Mobile	Bright Ideas for Mobile	How to Protect Your Business Information	PHONESafe	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/large-enterprise/mobility/total-data-security/phonesafe	Link to Large Enterprise page.
SME Site	Mobile	Bright Ideas for Mobile	How to Protect Your Business Information	Mobile LiveCam	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/mobile-livecam	
SME Site	Mobile	Bright Ideas for Mobile	How to save money overseas		Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/how-to-save-money-overseas	
SME Site	Mobile	Bright Ideas for Mobile	How to save money overseas	Bridge DataRoam	[Microsite]			N/A	N/A	Linkto	Low	Linkto: http://info.[Client].com/roaming/traveling-overseas/data-roaming	
SME Site	Mobile	Bright Ideas for Mobile	How to improve business efficiency		Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/how-to-improve-business-efficiency	
SME Site	Mobile	Bright Ideas for Mobile	How to improve business efficiency	Locator	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/locator	
SME Site	Mobile	Bright Ideas for Mobile	How to improve business efficiency	*Maps	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/maps	
SME Site	Mobile	Bright Ideas for Mobile	How to access information instantly		Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/how-to-access-information-instantly	
SME Site	Mobile	Bright Ideas for Mobile	How to access information instantly	Breaking News	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/breaking-news	
SME Site	Mobile	Bright Ideas for Mobile	How to access information instantly	mioTV on Mobile	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/miotv-on-mobile	
SME Site	Mobile	Bright Ideas for Mobile	How to talk more for less		Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/how-to-talk-more-for-less	
SME Site	Mobile	Bright Ideas for Mobile	How to talk more for less	BizTalk	Product Information			T30	M1(9)	Linkto	High	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/biztalk	
SME Site	Mobile	Bright Ideas for Mobile	How to talk more for less	SMSMore	Product Information			T30	M1(9)	Linkto	High	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/smsmore	
SME Site	Mobile	Bright Ideas for Mobile	How to talk more for less	TalkMore	Product Information			T30	M1(9)	Linkto	High	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/talkmore	

IA and Traceability

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Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/Gap/Other	Effort	Current URL	Notes
SME Site	Mobile	Bright Ideas for Mobile	How to talk more for less	vO19	Product Information			T30	M1(9)	Linkto	High	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/v019	
SME Site	Mobile	Bright Ideas for Mobile	How to stay productive on the move		Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/mobile/bright-ideas-for-mobile/how-to-stay-productive-on-the-move	Solution title (e.g. Track and Trace) not listed on summary page.
SME Site	Mobile	Bright Ideas for Mobile	How to stay productive on the move	Broadband on Mobile	[Microsite]			N/A	N/A	Linkto	Low	Linkto: http://home.[Client].com/bbmobile/	
SME Site	Mobile	Bright Ideas for Mobile	How to stay productive on the move	Bridge DataRoam	[Microsite]			N/A	N/A	Linkto	Low	Linkto: http://info.[Client].com/roaming/traveling-overseas/data-roaming	
SME Site	Mobile	Bright Ideas for Mobile	How to stay productive on the move	MobileM@il Plus	Product Information			T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/mobile/mobile-vases/mobilemail-plus	
SME Site	Mobile	Bright Ideas for Mobile	How to stay productive on the move	MobileM@il Exchange	Product Information			T30	M1(9)	Linkto	Low	http://info.[Client].com/sme/mobile/mobile-vases/mobilemail-exchange	
SME Site	Internet [Landing Page]				Promo Banner		"Blaze ahead of the competition. . . "	T10	M1(9)		High	http://info.[Client].com/sme/internet	
SME Site	Internet [Landing Page]				Search Tile	FAQ Search		T10	M6(3)		High	http://info.[Client].com/sme/internet	
SME Site	Internet [Landing Page]				Promo Banner		Business Broadband	T10	M4(12)	Linkto	Low	Linkto: http://info.[Client].com/sme/internet/business-broadband	
SME Site	Internet [Landing Page]				Promo Banner		Static Broadband	T10	M4(12)	Linkto	Low	Linkto: http://info.[Client].com/sme/internet/static-broadband	
SME Site	Internet [Landing Page]				Promo Banner		Business Applications	T10	M4(12)	Linkto	Low	Linkto: http://info.[Client].com/sme/internet/business-applications	
SME Site	Internet [Landing Page]				Promo Banner		Mobile Broadband	T10	M4(12)	Linkto	Low	Linkto: http://home.[Client].com/bbmobile/	
SME Site	Internet [Landing Page]				Promo Banner		.sg Domain Services	T10	M4(12)	Linkto	Low	Linkto: http://info.[Client].com/large-enterprise/products/internet/internet-value-added-services/sgdomain	Linkto Large Enterprise Page
SME Site	Internet [Landing Page]				Promo Banner		Bright Ideas for Broadband	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/internet/bright-ideas-for-broadband	
SME Site	N/A	Buy/Recontract Online [Link from Header Nav Only]			[Link]			N/A	N/A	Linkto	Low	Link to: https://smebroadband.bizportal.[Client].com/broadband/	
SME Site	N/A	Fibre Broad Band [Link from Header Nav Only]			Product Information		"eVolve" product name.	T30	M1(9)	Labeling, Placement	High	Linkto: http://info.[Client].com/sme/internet/fibrebroadband	No mention of "Fibre" in title or subtitle of content. Internet landing page does not link to this page.
SME Site	Internet	Business BroadBand			Product Information			T30	M1(9)	Gap	High	http://info.[Client].com/sme/internet/business-broadband	Link on Header Nav goes to Internet Landing page: http://info.[Client].com/sme/internet/dynamic-broadband Useful links section could be reworked.
SME Site	Internet	Business BroadBand	SingNet Static Broadband		Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/internet/static-broadband	
SME Site	Internet	Business BroadBand	SingNet Static Broadband	SingNet DSL Static IP Access	Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/internet/static-broadband/singnet-static-dsl	Contact Us information is duplicated.
SME Site	Internet	Business BroadBand	SingNet Static Broadband	SingNet eLite Internet Access	Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/internet/static-broadband/singnet-elite	Contact Us information is duplicated.
SME Site	Internet	Business BroadBand	SingNet Static Broadband	SingNet Ethernet Access	Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/internet/static-broadband/singnet-ethernet	Contact Us information is duplicated.

IA and Traceability

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Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/ Gap/Other	Effort	Current URL	Notes
SME Site	Internet	Business BroadBand	SingNet Static Broadband	SingNet MetroEthernet Access	Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/internet/statistic-broadband/singnet-metroethernet	Contact Us information is duplicated. Also duplicates: http://info.[Client].com/sme/managed-data-ip-services/local-connectivity/ethernet-optical-networking/metroethernet
SME Site	Internet	Business BroadBand	SingNet Static Broadband	SingNet Leased Line Access	Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/internet/statistic-broadband/singnet-leasedline	Contact Us information is duplicated.
SME Site	Internet	Business Applications			Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/internet/business-applications	
SME Site	Internet	Business Applications	Quickbooks Online		Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/internet/business-applications/quickbooksonline	Duplicates myBusiness content
SME Site	Internet	Business Applications	ONEOffice		Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/internet/business-applications/oneoffice	Duplicates myBusiness content
SME Site	Internet	Business Applications	CallZone		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/internet/business-applications/CallZone	
SME Site	Internet	Business Applications	HR Assist		N/A			N/A	N/A	Gap	High		No additional information available
SME Site	Internet	Business Applications	IT Assist		N/A			N/A	N/A	Gap	High		No additional information available
SME Site	Internet	Business Applications	Desktop Security		Product Information			T30	M1(9)	Linkto (selected tabs)	High	http://info.[Client].com/sme/internet/business-applications/singnet-desktop-security	Promotions tab goes to new window: http://saasmarketplace.[Client].com/catalogue/singnet-desktop-security Management portal tab goes to new window: https://[Client]-portal.sp.f-secure.com/spe/session/login.action
SME Site	Internet	Mobile Broadband			[Microsite]			N/A	N/A	Labeling	High	http://home.[Client].com/bbmobile/	Inconsistent labeling when referring to product "Mobile Broadband" vs. "Broadband on Mobile"
SME Site	Internet	.sg Domain Services			Product Information		".sg Internet Domain Name Registration and Hosting Services"	T30	M1(9)	Linkto, Duplication	High	Linkto: http://info.[Client].com/large-enterprise/products/internet/internet-value-added-services/sgdomain	Links to Large Enterprise Page; Contact Us information is duplicated.
SME Site	Internet	Bright Ideas for Broadband			Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/internet/bright-ideas-for-broadband	
SME Site	Internet	Bright Ideas for Broadband	ONEOffice		Product Information		*New* OneOffice - One Complete Solution for Your Growing Business	T30	M1(9)	Linkto, Duplication	Low	Linkto: http://info.[Client].com/sme/internet/business-applications/oneoffice	Duplicates myBusiness content
SME Site	Internet	Bright Ideas for Broadband	CallZone		Product Information		CallZone - Make Free Mobile Calls When You're in the Office	T30	M1(9)	Linkto	Low	Linkto: http://info.[Client].com/sme/internet/business-applications/CallZone	
SME Site	Internet	Bright Ideas for Broadband	HR Assist		N/A		HR Assist - Outsource your Tedious HR Tasks	N/A	N/A	Gap	High		No link to additional information. Where does the user go next?
SME Site	Internet	Bright Ideas for Broadband	Desktop Security		Product Information		Desktop Security - Protect your Business Against Internet Threats	T30	M1(9)		High	http://info.[Client].com/sme/internet/business-applications/singnet-desktop-security	

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Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/Gap/Other	Effort	Current URL	Notes
SME Site	Internet	Bright Ideas for Broadband	IT Assist - Enjoy Hassle-free IT Support All Year Round		N/A			N/A	N/A	Gap	High		No link to additional information. Where does the user go next?
SME Site	Voice & Telephony [Landing Page]				Promo Banner		"Outsource your communication and IT efforts . . ."	T10	M1(9)		High	http://info.[Client].com/sme/voice-telephony	
SME Site	Voice & Telephony [Landing Page]				Search Tile	FAQ Search		T10	M6(3)		Low	http://info.[Client].com/sme/mobile	Includes link to "More Support" http://[Client].custhelp.com/
SME Site	Voice & Telephony [Landing Page]				Promo Banner		International Calls	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/voice-telephony/international-calls	
SME Site	Voice & Telephony [Landing Page]				Promo Banner		WorldConference	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/voice-telephony/WorldConference	
SME Site	Voice & Telephony [Landing Page]				Promo Banner		ISDN	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/voice-telephony/isdn	
SME Site	Voice & Telephony [Landing Page]				Promo Banner		Managed Telephony	T10	M4(12)	Linkto	Low	http://info.[Client].com/sme/voice-telephony/managed-telephony	
SME Site	Voice & Telephony [Landing Page]				Promo Banner		Fixed Line	T10	M4(12)	Linkto	Low	Linkto: http://info.[Client].com/fixe-line	
SME Site	Voice & Telephony	International Calls			Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/voice-telephony/international-calls	
SME Site	Voice & Telephony	International Calls	IDD 001		Product Information			T30	M1(9)	Gap, Duplication	High	http://info.[Client].com/sme/voice-telephony/international-calls/idd001	Overview could incorporate additional benefits. Contact Us is duplicated. "How to Apply" is inconsistent with "Sign Up". Terms & Conditions points to general T&C as well as those specifically related to product.
SME Site	Voice & Telephony	International Calls	v019		Product Information			T30	M1(9)	Duplication	High	http://info.[Client].com/sme/voice-telephony/international-calls/v019	http://info.[Client].com/sme/mobile/mobile-vases/v019
SME Site	Voice & Telephony	International Calls	STD 020		Product Information			T30	M1(9)	Gap	High	http://info.[Client].com/sme/voice-telephony/international-calls/std-020	No overview/description of product, no benefits listed. FAQ requires secondary click to get to page. Terms & Conditions point to general T&C as well as those related to product.
SME Site	Voice & Telephony	WorldConference			Product Information			T30	M1(9)		High	http://info.[Client].com/sme/voice-telephony/WorldConference	
SME Site	Voice & Telephony	ISDN			Product Information			T30	M1(9)	Labeling	High	http://info.[Client].com/sme/voice-telephony/isdn	Uses 'Apply Now' is used instead of 'Sign Up'
SME Site	Voice & Telephony	Managed Telephony			Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/voice-telephony/managed-telephony	
SME Site	Voice & Telephony	Managed Telephony	PhoneNet		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/voice-telephony/managed-telephony/phonenet	
SME Site	Voice & Telephony	Managed Telephony	i-PhoneNet		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/voice-telephony/managed-telephony/bizcom-360	Support & Self Help requires additional click.
SME Site	Voice & Telephony	Managed Telephony	BizCom360		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/voice-telephony/managed-telephony/bizcom-360	
SME Site	Managed Data & IP Services [Landing Page]				Promo Banner	Connectivity . . .		T10	M1(9)		High		
SME Site	Managed Data & IP Services [Landing Page]				Search Tile	FAQ Search		T10	M6(3)		Low		
SME Site	Managed Data & IP Services [Landing Page]				Promo Banner		Local Connectivity	T10	M4(12)		Low		
SME Site	Managed Data & IP Services [Landing Page]				Promo Banner		Global Connectivity	T10	M4(12)		Low		
SME Site	Managed Data & IP Services [Landing Page]				Promo Banner		Hosting	T10	M4(12)		Low		
SME Site	Managed Data & IP Services	Local Connectivity			Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/managed-data-ip-services/local-connectivity	

IA and Traceability

IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/Gap/Other	Effort	Current URL	Notes
SME Site	Managed Data & IP Services	Local Connectivity	Ethernet & Optical Networking		Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/managed-data-ip-services/local-connectivity/ethernet-optical-networking	
SME Site	Managed Data & IP Services	Local Connectivity	Ethernet & Optical Networking	MetroEthernet	Product Information		Full Title: "Boost Your Business Connection With MetroEthernet"	T30	M1(9)	Duplication	High	http://info.[Client].com/sme/managed-data-ip-services/local-connectivity/ethernet-optical-networking/metroethernet	Duplicates: http://info.[Client].com/sme/internet-static-broadband/singnet-metroethernet
SME Site	Managed Data & IP Services	Local Connectivity	Ethernet & Optical Networking	GigawaveLite	Product Information		Full Title: "SingNet GigawaveLite Access"	T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/local-connectivity/ethernet-optical-networking/gigawavelite-access	
SME Site	Managed Data & IP Services	Local Connectivity	Meg@POP VPN		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/local-connectivity/mega-pop-ip-vpn	
SME Site	Managed Data & IP Services	Local Connectivity	Local Leased Lines		Product Listing			T30	M10(9)		Med	data-ip-services/local-connectivity/local-leased-lines	
SME Site	Managed Data & IP Services	Local Connectivity	Local Leased Lines	DigiNet	Product Information		Full Title: "Connecting Your Business With DigiNet"	T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/local-connectivity/local-leased-lines/diginet	
SME Site	Managed Data & IP Services	Local Connectivity	Local Leased Lines	Analog Local Leased Lines	Product Information			T30	M1(9)		High	data-ip-services/local-connectivity/local-leased-lines/analog-local-leased-lines	
SME Site	Managed Data & IP Services	Local Connectivity	Business Voice Trunk		Product Listing			T30	M10(9)		Med	data-ip-services/local-connectivity/business-voice-trunk	
SME Site	Managed Data & IP Services	Local Connectivity	Business Voice Trunk	Integrated Services Digital Network	Product Information			T30	M1(9)	Linkto	Low	http://info.[Client].com/sme/voice-telephony/isdn	
SME Site	Managed Data & IP Services	Local Connectivity	Business Voice Trunk	Sip Trunking	Product Information			T30	M1(9)		High	data-ip-services/local-connectivity/business-voice-trunk/sip-trunking	
SME Site	Managed Data & IP Services	Local Connectivity	Video Transmission Service		Product Information		Full Title: "Instant and Reliable Analogue Video Signal Transmission With VideoSonic From [Client]"	T30	M1(9)	Labeling	High	http://info.[Client].com/sme/managed-data-ip-services/local-connectivity/videosonic	Product also referred to as "Viewsonic"
SME Site	Managed Data & IP Services	Global Connectivity			Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/managed-data-ip-services/global-connectivity	
SME Site	Managed Data & IP Services	Global Connectivity	ConnectPlus E-Line		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/global-connectivity/connectplus-e-line	
SME Site	Managed Data & IP Services	Global Connectivity	ConnectPlus ILC		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/global-connectivity/connectplus-ilc	
SME Site	Managed Data & IP Services	Global Connectivity	ConnectPlus IP VPN		[Microsite]			N/A	N/A		Low	http://business.[Client].com/managedict/vpn/ip_vpn.asp	Microsite
SME Site	Managed Data & IP Services	Global Connectivity	ConnectPlus E-VPN		[Microsite]			N/A	N/A		Low	http://business.[Client].com/managedict/vpn/e-vpn.asp	Microsite
SME Site	Managed Data & IP Services	Hosting			Product Listing			T30	M10(9)		Med	http://info.[Client].com/sme/managed-data-ip-services/hosting	
SME Site	Managed Data & IP Services	Hosting	Expan Grid		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/hosting/expand-grid	This is an IAAS application, why isn't it under the Cloud Computing > IaaS section?
SME Site	Managed Data & IP Services	Hosting	Expan Overview		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/hosting/expand-overview	This is an IAAS application, why isn't it under the Cloud Computing > IaaS section?
SME Site	Managed Data & IP Services	Hosting	Expan Services		Product Information			T30	M1(9)		High	http://info.[Client].com/sme/managed-data-ip-services/hosting/expand-service-offerings	This is an IAAS application, why isn't it under the Cloud Computing > IaaS section?
SME Site	Managed Data & IP Services	Hosting	Green Data Center		Product Information			T30	M1(9)		High	http://info.[Client].com/large-enterprise/products/managed-services/hosting/green-data-centre	This is an IAAS application, why isn't it under the Cloud Computing > IaaS section?

CONTENT AUDIT - [Client].com/SME													
IA and Traceability								Technology/Content					
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SME Site	Cloud Computing				[Microsite]			N/A	N/A		High	http://saasmarketplace.[Client].com/	Goes directly to myBusiness site - no general landing page that provides links to Infrastructure as a Service, Software as a Service.
SME Site	Cloud Computing	PowerON ezCompute			Product Information		Infrastructure as a Service (Navigation Label)	T30	M1(9)	Labeling	High	http://info.[Client].com/sme/ezcompute	Navigation label is very different from page title.
SME Site	Cloud Computing	Software as a Service			[Microsite]			N/A	N/A		High	http://saasmarketplace.[Client].com/	
SME Site	Business mio TV				[Microsite]			N/A	N/A		Low	http://mio.[Client].com/businessmiotv/	Out of Scope
SME Site	Solutions Finder				[Microsite]			N/A	N/A		Low	https://business.[Client]shop.com/solutionfinder/MSF/MSF.html	
SME Site	Business [Client]shop				[Microsite]			N/A	N/A		High	https://smemobile.bizportal.[Client].com/mobile/	
SME Site	Customer Testimonials [Link from horizontal nav only]				Testimonial			T30	M4(9)		High	http://info.[Client].com/sme/testimonials	
Global Header													
Global Header						[Client] Logo						Link to: http://info.[Client].com	
Global Header						Award	Tech Awards 2011					Link to: http://info.[Client].com/	Expecting link to additional information regarding specific award.
Global Header						Location Indicator	"[Client] Singapore [change]"					Link to: http://info.[Client].com/large-enterprise/sgo	Links to Large Enterprise page with information on [Client]'s global offices. Not clear that you can really change your location.
Global Header						Contact Us						Link to: http://[Client].custhelp.com/app/answers/confirm	Links to FAQ support page. Was expecting list of phone numbers and/or email.
Global Header						Store Locator						Link to: http://info.[Client].com/Store-Locator	
Global Header						About Us						Link to: http://info.[Client].com/About-Us	
SME Heavy Footer													
SME Heavy Footer													
SME Heavy Footer						Self Service							
SME Heavy Footer						Internet SMS				Linkto	Low	Link to: https://sms.[Client].com/internetsms/	
SME Heavy Footer						Use [Client] MyBusiness Apps				Linkto	Low	Link to: http://saasmarketplace.[Client].com/	
SME Heavy Footer						[Client] Business Portal				Linkto	Low	Link to: https://web.bizportal.[Client].com/bizportal/login.action	
SME Heavy Footer						Partner's Programs							
SME Heavy Footer						Channel Partners Website				Linkto	Low	Link to: https://channels.[Client].com/[Client]Corp/site/index.aspx	
SME Heavy Footer						[Client] Innovation Exchange				Linkto	Low	Link to: http://six.sg/	
SME Heavy Footer						I Want To. . .							
SME Heavy Footer						Shop Online for Mobile Phones				Linkto	Low	Link to: https://smemobile.bizportal.[Client].com/mobile/	
SME Heavy Footer						Shop Online for Hosted Apps (SaaS)				Linkto	Low	Link to: http://saasmarketplace.[Client].com/	

IA and Traceability

IA and Traceability								Technology/Content					
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SME Heavy Footer						Search for a Business				Linkto	Low	Link to: http://www.insing.com/	inSing is a subsidiary of [Client]
SME Heavy Footer						Explore our business solutions and services	Solution Finder			Linkto	Low	Link to: https://business.[Client]shop.com/solutionfinder/MSF/MSF.html	Link to: Business Solutions Finder
SME Heavy Footer						Advertise with inSing.com				Linkto	Low	Link to: http://advertising.insing.com/	inSing is a subsidiary of [Client]
SME Heavy Footer						Explore cost savings				Linkto	Low	Link to: http://info.[Client].com/sme/internet/business-applications/oneoffice	Link to: ONE Office (SME Site Info, not myBusiness)
SME Heavy Footer						News, Events & Insights							
SME Heavy Footer						BroadBand Bright Ideas from \$1 a day				Linkto	Low	Link to: http://info.[Client].com/sme/internet/bright-ideas-for-broadband	dup - should it really be called that?
SME Heavy Footer						Bright Ideas for Your Mobile				Linkto	Low	Link to: http://info.[Client].com/sme/mobile/bright-ideas-for-mobile	
SME Heavy Footer						[Client] Awards and Accolades					Low	http://info.[Client].com/about-us/awards	
SME Heavy Footer						Customer Testimonials				Linkto	Low	http://info.[Client].com/sme/testimonials	
SME Heavy Footer						Promotions							
SME Heavy Footer						Latest Promotion	.pdf			Linkto	Low	Link to: http://business.[Client].com/sme/promotions/index.pdf	
SME Heavy Footer						Hot Deals for Mobile				Linkto	Low	Link to: http://business.[Client].com/hotdeals/	
SME Heavy Footer						Broadband Promotions	.pdf			Linkto	Low	Link to: http://business.[Client].com/sme/broadbandpromo/index.pdf	
SME Heavy Footer						Buy BlackBerry Torch and enjoy free shipping!				Linkto	Low	Link to: https://smemobile.bizportal.[Client].com/mobile/index.jsf?brandId=122&modelId=9800_TORCH&pricePlanId=00150	

IA and Traceability								Technology/Content					
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Header						[Client] Logo					Low	http://home.[Client].com/bbmobile/	
Header						About [Client]				Linkto	Low	http://info.[Client].com/about-us/overview	
Header						Consumer				Linkto	Low	http://info.[Client].com/personal	
Header						Business				Linkto	Low	http://info.[Client].com/sme	
Header						Site Selection				??	Low		Does not appear to be functional.
Header						Contact Us				Linkto	Low	http://[Client].custhelp.com/app/answers/confirm	ONLY appears when option under "Existing Customer" is selected.
Footer													
Footer						Copyright				Linkto	Low	http://info.[Client].com/copyright/	Format of this copyright notices differs from myBusiness.
Footer						Privacy Policy				Linkto	Low	Link not functional.	
Footer						Standard Agreement				Linkto	Low	http://info.[Client].com/standard-agreement	Summary of several standard agreements. Format differs from agreements listed in header in myBusiness site.

CONTENT AUDIT - myBusiness													
IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/Gap/Other	Effort	Current URL	Notes
myBusiness [Homepage]					Promotional Carousel			T50	M12(9)		Med	http://saasmarketplace.[Client].com /	
myBusiness [Homepage]					Event List			T50	M7(3)		Med	http://saasmarketplace.[Client].com /	
myBusiness [Homepage]					Product Category List			T50	Left Navigation		Med	http://saasmarketplace.[Client].com /	
myBusiness [Homepage]					Search	Application Search		T50	M6(3)		Med	http://saasmarketplace.[Client].com /	
myBusiness Site	Catalogue	Popular Apps			Product Listing			T50	M10(9)		Med	http://saasmarketplace.[Client].com /	Default state
myBusiness Site	Catalogue	Popular Apps	ONEOffice		Product Information			T30	M1(9), M1(3), M6(3)	Linkto	Low	http://saasmarketplace.[Client].com /catalogue/oneoffice	
myBusiness Site	Catalogue	Popular Apps	Quickbooks Online		Product Information			T30	M1(9), M1(3), M6(3)	Linkto	Low	http://saasmarketplace.[Client].com /catalogue/quickbooks-online	
myBusiness Site	Catalogue	Popular Apps	eShop Builder		Product Information			T30	M1(9), M1(3), M6(3)	Linkto	Low	http://saasmarketplace.[Client].com /catalogue/eshop-builder	
myBusiness Site	Catalogue	Popular Apps	SingNet Desktop Security		Product Information			T30	M1(9), M1(3), M6(3)	Linkto	Low	http://saasmarketplace.[Client].com /catalogue/singnet-desktop-security	
myBusiness Site	Catalogue	Popular Apps	Web Builder		Product Information			T30	M1(9), M1(3), M6(3)	Linkto	Low	http://saasmarketplace.[Client].com /catalogue/web-builder	
myBusiness Site	Catalogue	Office Communications			Product Listing			T50	M10(9)		Med	http://saasmarketplace.[Client].com /catalogue/oneoffice	
myBusiness Site	Catalogue	Office Communications	ONEOffice		Product Information			T30	M1(9), M1(3), M6(3)	Duplication	High	http://saasmarketplace.[Client].com /catalogue/oneoffice	
myBusiness Site	Catalogue	Office Communications	V-CUBE Meeting		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/v-cube-meeting	
myBusiness Site	Catalogue	Finance & Accounting			Product Listing			T50	M10(9)		Low	http://saasmarketplace.[Client].com /catalogue/quickbooks-online	
myBusiness Site	Catalogue	Finance & Accounting	Quickbooks Online		Product Information			T30	M1(9), M1(3), M6(3)	Duplication	High	http://saasmarketplace.[Client].com /catalogue/quickbooks-online	
myBusiness Site	Catalogue	Finance & Accounting	MecWise Accounting		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/mecwise-accounting	
myBusiness Site	Catalogue	Human Resource			Product Listing			T50	M10(9)		Low	http://saasmarketplace.[Client].com /catalogue/asap-recruit	
myBusiness Site	Catalogue	Human Resource	ASAP Recruit		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/asap-recruit	
myBusiness Site	Catalogue	Human Resource	MecWise Employee Self-Service		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/mecwise-employee-self-service	
myBusiness Site	Catalogue	Human Resource	MecWise Payroll		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/mecwise-payroll	
myBusiness Site	Catalogue	Sales & Marketing			Product Listing			T50	M10(9)		Low	http://saasmarketplace.[Client].com /catalogue/eshop-builder	
myBusiness Site	Catalogue	Sales & Marketing	eShop Builder		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/eshop-builder	
myBusiness Site	Catalogue	Sales & Marketing	MecWise Customer Relationship Management		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/mecwise-customer-relation-management	
myBusiness Site	Catalogue	Sales & Marketing	Reputation Watch		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/reputationwatch	
myBusiness Site	Catalogue	Sales & Marketing	ScoutAds.com		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/scoutadscom	
myBusiness Site	Catalogue	Sales & Marketing	sendQuick		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/sendquick	
myBusiness Site	Catalogue	Sales & Marketing	SigB uzz		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/sigbuzz	
myBusiness Site	Catalogue	Sales & Marketing	Web Builder		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/web-builder	
myBusiness Site	Catalogue	IT Support			Product Listing			T50	M10(9)		Low	http://saasmarketplace.[Client].com /catalogue/singnet-desktop-security	
myBusiness Site	Catalogue	IT Support	SingNet Desktop Security		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/singnet-desktop-security	
myBusiness Site	Catalogue	Supply Chain Management			Product Listing			T50	M10(9)		Low	http://saasmarketplace.[Client].com /catalogue/fleet-visibility	
myBusiness Site	Catalogue	Supply Chain Management	Fleet Visibility		Product Information			T30	M1(9), M1(3), M6(3)	Duplication	High	http://saasmarketplace.[Client].com /catalogue/fleet-visibility	
myBusiness Site	Catalogue	Supply Chain Management	AEM		Product Information			T30	M1(9), M1(3), M6(3)	Gap	High	http://saasmarketplace.[Client].com /catalogue/aem	Missing product information.
myBusiness Site	Catalogue	Supply Chain Management	MecWise Inventory		Product Information			T30	M1(9), M1(3), M6(3)		High	http://saasmarketplace.[Client].com /catalogue/mecwise-inventory	
myBusiness Site	Help Center				Listing			T20	M1(6), M5(6)		Low	http://saasmarketplace.[Client].com /support/help-center	
myBusiness Site	Help Center	What is myBusiness?			Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com /support/what-mybusiness	
myBusiness Site	Help Center	Using myBusiness	How to Purchase Services		Instructional Video			T20	M11(9)		Med	http://saasmarketplace.[Client].com /support/using-mybusiness/how-purchase-services	"Using myBusiness" defaults to "How to Purchase Services"

CONTENT AUDIT - myBusiness

IA and Traceability								Technology/Content					
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myBusiness Site	Help Center	Using myBusiness	Adding New Users		Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/using-mybusiness/how-add-user	
myBusiness Site	Help Center	Using myBusiness	Manage Your Licenses		Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/using-mybusiness/how-manage-your-licenses	
myBusiness Site	Help Center	Using myBusiness	Converting Your Free Trial to Paid Service		Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/how-manage-your-licenses	
myBusiness Site	Help Center	Using myBusiness	My Profile		Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/view-my-profile	
myBusiness Site	Help Center	Using myBusiness	My Profile	Add Department	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/add-department	
myBusiness Site	Help Center	Using myBusiness	My Profile	Change Password	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/how-change-password	
myBusiness Site	Help Center	Using myBusiness	My Profile	Update User Details	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/how-update-personal-particulars	
myBusiness Site	Help Center	Using myBusiness	My Services		Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/view-my-services	
myBusiness Site	Help Center	Using myBusiness	My Services	Generate Report	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/how-generate-report	
myBusiness Site	Help Center	Using myBusiness	My Services	Start Services	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/using-mybusiness/how-run-application	
myBusiness Site	Help Center	Apps Support			Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support	
myBusiness Site	Help Center	Apps Support	ONEOffice		Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/oneoffice	
myBusiness Site	Help Center	Apps Support	ONEOffice	Setup ONEOffice for Administrator	Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/oneoffice/oneoffice-setup-oneoffice-administrator	
myBusiness Site	Help Center	Apps Support	ONEOffice	ONEOffice Mail	Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/oneoffice/oneoffice-mail	
myBusiness Site	Help Center	Apps Support	ONEOffice	ONEOffice Docs	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/oneoffice/oneoffice-using-oneoffice-docs	
myBusiness Site	Help Center	Apps Support	ONEOffice	ONEOffice Sites	Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/oneoffice/oneoffice-create-oneoffice-sites	
myBusiness Site	Help Center	Apps Support	ONEOffice	ONEOffice Calendar	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/oneoffice/oneoffice-calendar2	
myBusiness Site	Help Center	Apps Support	ONEOffice	Training Videos	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/one-office-training-videos	
myBusiness Site	Help Center	Apps Support	ONEOffice	Training Videos for Administrators	Listing			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/oneoffice/oneoffice-training-videos-administrators	
myBusiness Site	Help Center	Apps Support	MecWise Accounting	Getting Started	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/oneoffice/oneoffice-training-videos-administrators	
myBusiness Site	Help Center	Apps Support	MecWise CRM	Getting Started	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/mecwise-crm	
myBusiness Site	Help Center	Apps Support	MecWise Employee Self-Service	Getting Started	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/mecwise-employee-self-service	

CONTENT AUDIT - myBusiness

IA and Traceability								Technology/Content					
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myBusiness Site	Help Center	Apps Support	MecWise Inventory	Getting Started	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/mecwise-inventory	
myBusiness Site	Help Center	Apps Support	MecWise Payroll	Getting Started	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/mecwise-payroll	
myBusiness Site	Help Center	Apps Support	Quickbooks Online		Listing			T20	M1(9)		Low		
myBusiness Site	Help Center	Apps Support	Quickbooks Online	Getting Started	Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/quickbooks-online/quickbooks-online-getting-started	
myBusiness Site	Help Center	Apps Support	Quickbooks Online	Creating Invoice and Tracking Outstanding Payments	Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/quickbooks-online/quickbooks-online-creating-invoice-and-tracking-outstanding-payments	
myBusiness Site	Help Center	Apps Support	Quickbooks Online	Enter and Track Expenses	Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/quickbooks-online/quickbooks-online-enter-and-track-expenses	
myBusiness Site	Help Center	Apps Support	Quickbooks Online	Customer Dashboard	Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/quickbooks-online/quickbooks-online-customer-dashboard	
myBusiness Site	Help Center	Apps Support	Quickbooks Online	Key Reports	Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/quickbooks-online/quickbooks-online-key-reports	
myBusiness Site	Help Center	Apps Support	Quickbooks Online	Managing License and User Access Roles	Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/quickbooks-online/managing-license-and-user-access-roles	
myBusiness Site	Help Center	Apps Support	Quickbooks Online	Setting Up Company File, Importing Customer Contacts and Updating Logos	Instructional Video			T20	M11(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/quickbooks-online/setting-company-file-importing-customer-contacts-and-updating-logos	
myBusiness Site	Help Center	Apps Support	ScoutAds		Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/scoutads/scoutads-basic	
myBusiness Site	Help Center	Apps Support	ScoutAds	Basic	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/scoutads/scoutads-basic	
myBusiness Site	Help Center	Apps Support	ScoutAds	My Account, Ads, and Report	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/scoutads/scoutads-my-account-ads-and-report	
myBusiness Site	Help Center	Apps Support	ScoutAds	Cost & Payment	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/scoutads/scoutads-cost-payment	
myBusiness Site	Help Center	Apps Support	ScoutAds	Billing	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/scoutads/scoutads-billing	
myBusiness Site	Help Center	Apps Support	ScoutAds	Downloadable FAQ	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/scoutads/scoutads-downloadable-faq	
myBusiness Site	Help Center	Apps Support	SingNet Desktop Security		Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/singnet-desktop	
myBusiness Site	Help Center	Apps Support	SingNet Desktop Security	General	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/singnet-desktop/singnet-desktop-security	

CONTENT AUDIT - myBusiness													
IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/Gap/Other	Effort	Current URL	Notes
myBusiness Site	Help Center	Apps Support	SingNet Desktop Security	Management Portal	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/singnet-desktop/singnet-desktop-security-management-portal	
myBusiness Site	Help Center	Apps Support	SingNet Desktop Security	Security Software	Article			T20	M1(9)		Med	http://saasmarketplace.[Client].com/support/apps-support/singnet-desktop/singnet-desktop-security-security-software	
myBusiness Site	Help Center	Apps Support	SingNet Desktop Security	Downloadable User Guides	Listing			T20	M1(9)		Low	http://saasmarketplace.[Client].com/support/apps-support/singnet-desktop/%252Fsingnet-desktop-security-downloadable-user-guides	
myBusiness Site	Contact Us				Article			T20	M1(6), M6(6)		Med	http://saasmarketplace.[Client].com/contact-us	
Manage/Dashboard (Based on Ray Yee Login ID).													
Dashboard - Initial Login Page					Login			T20	M6(6)		Low	https://marketplace.[Client].com/Login.aspx?ReturnUrl=%2fdefault.aspx	More information could be surfaced on dashboard page.
Dashboard Site	Home				Navigation			T20	Left Navigation	Linkto	Low	http://saasmarketplace.[Client].com/	
Dashboard Site	Catalogue				Navigation			T20	Left Navigation	Linkto	Low	http://saasmarketplace.[Client].com/catalogue	
Dashboard Site	Help Center				Navigation			T20	Left Navigation	Linkto	Low	http://saasmarketplace.[Client].com/support/help-center	
Dashboard Site	Contact Us				Navigation			T20	Left Navigation	Linkto	Low	http://saasmarketplace.[Client].com/contact-us	
Dashboard Site	myBusiness Dashboard				Product Listing			T20	M4(9)		Med	https://marketplace.[Client].com/MyServices/ServiceList.aspx	Service list open by default.
Dashboard Site	myBusiness Dashboard	My Services			Product Listing			T20	M4(9)		Med	https://marketplace.[Client].com/MyServices/ServiceList.aspx	This is opened by default after logging in.
Dashboard Site	myBusiness Dashboard	Users			Listing			T20	M6(6) or M1(9)		Med	https://marketplace.[Client].com/Registration/SearchUserForMaintain.aspx?Type=2	
Dashboard Site	myBusiness Dashboard	Reports			Listing			T20	M5(6)		Med	https://marketplace.[Client].com/Report/ReportList.aspx	
Dashboard Site	myBusiness Dashboard	Reports	Login Audit Report		Form			T20	M6(6)		Med	https://marketplace.[Client].com/Report/Custom/Rpt_LgnAuditReport.aspx	
Dashboard Site	myBusiness Dashboard	Reports	Order Summary Report		Form			T20	M6(6)		Med	https://marketplace.[Client].com/Report/Custom/Rpt_OrderSummary.aspx	
Dashboard Site	myBusiness Dashboard	Reports	Activity Log		Form			T20	M6(6)		Med	https://marketplace.[Client].com/Report/Custom/Rpt_ActivityLog.aspx	
Dashboard Site	myBusiness Dashboard	Reports	Service Access Log		Form			T20	M6(6)		Med	https://marketplace.[Client].com/Report/Custom/Rpt_ServiceAccessLog.aspx	
Dashboard Site	myBusiness Dashboard	Reports	Service Assignment Report		Form			T20	M6(6)		Med	https://marketplace.[Client].com/Report/Custom/Rpt_ServiceAssignment.aspx	
Dashboard Site	myBusiness Dashboard	[Product] Online Training			Microsite?			T10	M1(12)	Linkto	High	Example: http://www.[Client]events.com/e1/hello/LoadMainPage?EventID=1740wfui	Training availability based on packages purchased. Not sure if this is a microsite, or just two external pages. Look/feel is very different from rest of site.
Dashboard Site	myBusiness Dashboard	[Product] Online Training	Registration Form		Form			T10	M1(12)	Linkto	High	Example: http://www.[Client]events.com/e1/hello/LoadRegPage?EventID=1740wfui	
Dashboard Site	myBusiness Dashboard	Go to [Client] Business Portal			Microsite			T20	Left Navigation	Linkto	Low	https://web.bizportal.[Client].com/bizportal/login.action	
Dashboard Site	View Cart				Cart			T20	M1(9)		Low	https://marketplace.[Client].com/MyServices/ShoppingCart.aspx	
Dashboard Site	My Account				Account Detail			T20	M6(6)		Med	https://marketplace.[Client].com/Registration/User/MaintainProfile.aspx	

CONTENT AUDIT - myBusiness													
IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/ Gap/Other	Effort	Current URL	Notes
Header						Logo						http://saasmarketplace.[Client].com/	
Header						Login						http://saasmarketplace.[Client].com/	
Header - Nav						Home				Linkto		Link to: http://saasmarketplace.[Client].com/	
Header - Nav						Catalogue				Linkto		Link to: http://saasmarketplace.[Client].com/catalogue	
Header - Nav						Help Center				Linkto		Link to: http://saasmarketplace.[Client].com/support/help-center	
Header - Nav						Contact Us				Linkto		Link to: http://saasmarketplace.[Client].com/contact-us	
Footer													
Footer						Home				Linkto:		Linkto: http://saasmarketplace.[Client].com/home	
Footer						Terms of Use				Linkto:		Linkto: http://saasmarketplace.[Client].com/terms-of-use	
Footer						General Terms				Linkto:		Link to: http://saasmarketplace.[Client].com/general-terms	
Footer						Developer				Linkto:		Link to: http://six.sg/	
Footer						[Client].com				Linkto:		Link to: http://info.[Client].com/	
Footer						Business eShop				Linkto:		Link to: https://smemobile.bizportal.[Client].com/mobile/	
Footer						PowerON				Linkto:		http://info.[Client].com/large-enterprise/cloud-computing-poweron	Why link to a IaaS product here in the footer?
Footer						Copyright © [Client] (CRN: 199201624D).				Linkto:		http://saasmarketplace.[Client].com/copyright	

CONTENT AUDIT - Community/myOpportunity (Based on Community User Login)													
IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/ Gap/Other	Effort	Current URL	Notes
MyBusiness 2.0	myOpportunity	Business Network	Trading Board		Informational Tile			T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/jobslisting.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Trading Board		Search			T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/jobslisting.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Trading Board		Filter		Filter by trade/industry.	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/jobslisting.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Trading Board		CTA	Trade CTA	Create a new trade posting.	T20	M10(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/jobslisting.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Trading Board		Trade Listing			T20	M10(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/jobslisting.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Trading Board	Trading Details	Informational Tile			T20	M1(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/jobslisting/viewjobdetails.aspx?rd=0&OppId=OraA8PryDtA%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Trading Board	Trading Details	Trade Description	Company Logo		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/jobslisting/viewjobdetails.aspx?rd=0&OppId=OraA8PryDtA%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Trading Board	Trading Details	Trade Description	Company Information	"Posted by"	T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/jobslisting/viewjobdetails.aspx?rd=0&OppId=OraA8PryDtA%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Trading Board	Trading Details	Trade Description	Target Industries	Applicable Industries	T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/jobslisting/viewjobdetails.aspx?rd=0&OppId=OraA8PryDtA%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Trading Board	Trading Details	Trade Description	Trade Summary		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/jobslisting/viewjobdetails.aspx?rd=0&OppId=OraA8PryDtA%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Trading Board	Trading Details	Trade Description	Respond CTA	"Respond to this opportunity"	T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/jobslisting/viewjobdetails.aspx?rd=0&OppId=OraA8PryDtA%3d	Expands to display a comment box and associated responder's contact info.
MyBusiness 2.0	myOpportunity	Business Network	Hot Deals		Informational Tile			T20	M1(9)	Labeling	Low	https://mybiz.[Client].com/myopportunity/business_network/hotdeals.aspx	"Hot Deals" label may be confusing.
MyBusiness 2.0	myOpportunity	Business Network	Hot Deals		Deal Listing			T20	M3(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/hotdeals.aspx	Initial list of deals opens by default.
MyBusiness 2.0	myOpportunity	Business Network	Hot Deals		Disclaimer			T20	M3(9)		Low		
MyBusiness 2.0	myOpportunity	Business Network	Hot Deals	Deal Details				T10	M1(12)		Low	Sample URL: https://mybiz.[Client].com/bizcontent.aspx?frm=HD&url=Fqz7jvXOdP5Ff1xRd7qYFh%2fBU297WHKnZMB%2fp1847do%3d	Click on deal link takes user to new window/embedded page with the myBusiness logo and "Skip This" button.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory		Informational Tile			T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessinsingdirectory.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory		Search		Search Company (by Keyword)	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessinsingdirectory.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory		Category Listing		Companies by category and subcategory.	T20	M10(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessinsingdirectory.aspx	Alternative state may need to be developed for this module. Categories should not be displayed if there are no companies listed within them.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Informational Tile			T20	M1(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinesscompaniesdirectory.aspx?ind=WfSLJA4oq1w%3d	

CONTENT AUDIT - Community/myOpportunity (Based on Community User Login)													
IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/ Gap/Other	Effort	Current URL	Notes
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Company Listing			T20	M10(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinesscompaniesdirectory.aspx?ind=WfSLjA4oq1w%3d	Clicking on company name may bring user to Company Detail, or inSing website. Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Company Detail	Logo		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessmembersdirectory/viewmemberinfo.aspx?companyId=UwplSTA%2fRQs%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Company Detail	Company Name		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessmembersdirectory/viewmemberinfo.aspx?companyId=UwplSTA%2fRQs%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Company Detail	Industry Type		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessmembersdirectory/viewmemberinfo.aspx?companyId=UwplSTA%2fRQs%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Company Detail	Telephone Number		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessmembersdirectory/viewmemberinfo.aspx?companyId=UwplSTA%2fRQs%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Company Detail	Email		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessmembersdirectory/viewmemberinfo.aspx?companyId=UwplSTA%2fRQs%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Company Detail	Company Description		T20	M3(9)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessmembersdirectory/viewmemberinfo.aspx?companyId=UwplSTA%2fRQs%3d	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Companies Directory	Search	Employee Listing	"Search Member"	T20	M6(6)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/directory/mybusinessmembersdirectory/viewmemberinfo.aspx?companyId=UwplSTA%2fRQs%3d	
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Members	Informational Tile		"Members Listing"	T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/directory/myBusinessMembersDirectory.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Companies Directory	myBusiness Members	Search Results			T20	M10(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/directory/myBusinessMembersDirectory.aspx	Search and selection by letter does not seem to be working at this time. Unclear from link label that these are search results. Also difficult to understand why the default list is limited to Jane Lim, LoadTest01, test, etc - may be due to beta testing. Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	Your Questions	Informational Tile		"Forum"	T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/yourquestions.aspx	
MyBusiness 2.0	myOpportunity	Business Network	Forum	Your Questions	Question Form	Form Title	"Ask a Question"	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/yourquestions.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	Your Questions	Question Form	Select a Topic		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/yourquestions.aspx	Alternative state may need to be developed for this module.

CONTENT AUDIT - Community/myOpportunity (Based on Community User Login)													
IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/ Gap/Other	Effort	Current URL	Notes
MyBusiness 2.0	myOpportunity	Business Network	Forum	Your Questions	Question Form	Question Title		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/yourquestions.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	Your Questions	Question Form	Description		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/yourquestions.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	Your Questions	Question Form	Submit Button		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/yourquestions.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Post Detail	Filter by Topic		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Post Detail	Display by	Display by All Questions, Your Questions	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module. "Your Questions" is selected by default.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Question Form	Form Title	"Ask a Question"	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Question Form	Select a Topic		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Question Form	Question Title		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Question Form	Description		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Question Form	Submit Button		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Post Detail	Filter by Topic		T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Post Detail	Display by	Display by All Questions, Your Questions	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_network/forum/community.aspx	Alternative state may need to be developed for this module. "All Questions" is selected by default.
MyBusiness 2.0	myOpportunity	Business Network	Forum	All Questions	Post Detail	View Thread		T20	M6(6)		Low	Sample URL: https://mybiz.[Client].com/myopportunity/business_network/forum/viewthread.aspx?thread=27bebe1c-bf60-43d6-b102-cc50c5f61331	This may be considered a Level 5 page, instead of an attribute of post detail. This give the user an option to comment/respond to a preexisting post. Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Resources	Government Assistance Schemes		Informational Tile		"Government Assistance Schemes"	T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/business_resources/grants.aspx	
MyBusiness 2.0	myOpportunity	Business Resources	Government Assistance Schemes		Filter		Industry Filter	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_resources/grants.aspx	
MyBusiness 2.0	myOpportunity	Business Resources	Government Assistance Schemes		Search		Search by Keyword	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/business_resources/grants.aspx	
MyBusiness 2.0	myOpportunity	Business Resources	Government Assistance Schemes		Scheme Listing			T20	M10(9)		Low	https://mybiz.[Client].com/myopportunity/business_resources/grants.aspx	Clicking on link takes user to new window/external website. Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Resources	Government Assistance Schemes		Disclaimer			T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/business_resources/grants.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	News		Informational Tile		"News"	T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/news.aspx	

CONTENT AUDIT - Community/myOpportunity (Based on Community User Login)

IA and Traceability								Technology/Content					
Page - Level 0	Page - Level 1	Page - Level 2	Page - Level 3	Page - Level 4	Content Type	Attribute	Description	Template	Module(s)	Duplication/ Gap/Other	Effort	Current URL	Notes
MyBusiness 2.0	myOpportunity	Business Insights	News		Article Listing	Per Entry: Date/Time		T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/news.aspx?Sjval=1	
MyBusiness 2.0	myOpportunity	Business Insights	News		Article Listing	Per Entry: Title		T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/news.aspx?Sjval=1	Click on title takes user to separate window/external site.
MyBusiness 2.0	myOpportunity	Business Insights	News		Article Listing	Per Entry: Initial sentence		T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/news.aspx?Sjval=1	There is a character limit, so some sentences may be incomplete.
MyBusiness 2.0	myOpportunity	Business Insights	News		Disclaimer			T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/news.aspx?Sjval=1	
MyBusiness 2.0	myOpportunity	Business Insights	Features		Informational Tile		"Features"	T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/features.aspx	Label is vague - what is supposed to be communicated here?
MyBusiness 2.0	myOpportunity	Business Insights	Features		Article Listing	Per Entry: Date/Time		T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/features.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	Features		Article Listing	Per Entry: Title		T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/features.aspx	Click on title takes user to separate window/external site.
MyBusiness 2.0	myOpportunity	Business Insights	Features		Article Listing	Per Entry: Subtitle		T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/features.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	Features		Article Listing	Disclaimer		T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/features.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Informational Tile		" Welcome to Industry Watch"	T20	M1(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/industry_watch.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Promo Tile		ReputationWatch Application	T20	M10(9)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/industry_watch.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Filter		Filter by trade/industry.	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/industry_watch.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Search		Search Conversation by Keywords	T20	M6(6)		Low	https://mybiz.[Client].com/myopportunity/businessinsights/industry_watch.aspx	
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Conversation Listing	Profile Image		T20	M1(9)		Low		Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Conversation Listing	Conversation Title		T20	M1(9)		Low		Click on title takes user to separate window/external site.
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Conversation Listing	Posted	Author	T20	M1(9)		Low		Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Conversation Listing	Posted Date		T20	M1(9)		Low		Click on author links to person's twitter account.
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Conversation Listing	Followers		T20	M1(9)		Low		Alternative state may need to be developed for this module.
MyBusiness 2.0	myOpportunity	Business Insights	Industry Watch		Disclaimer			T20	M1(9)		Low		Alternative state may need to be developed for this module.